



# How to fix the feeding issues on an Epson L355

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## INTRODUCTION

A small and fast fix for the issue that kept the feeding roll to grab the paper sheets due to the use of poor, too thick or old paper.

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### TOOLS:

- [Soft Cloth, water.](#) (1)
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## Step 1 — Safety first



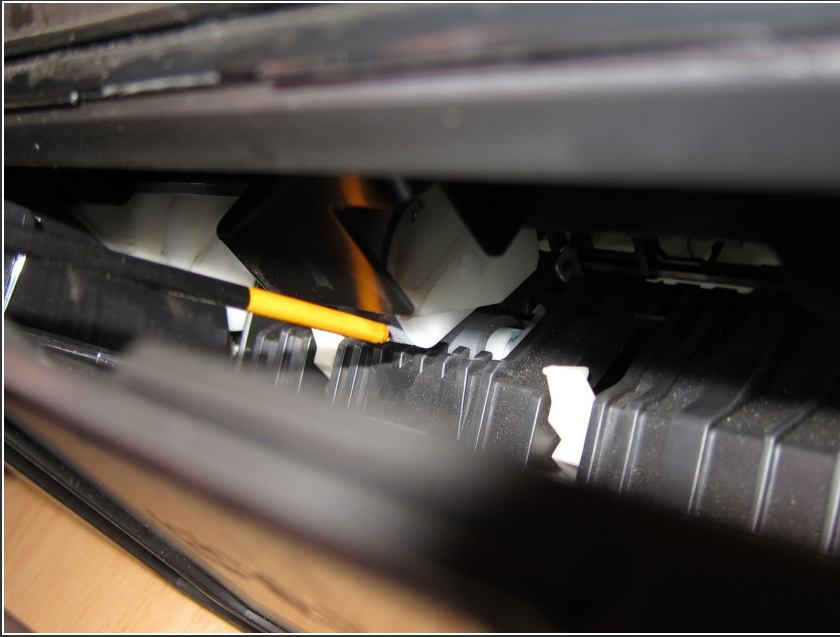
- First shut down the printer to avoid any problems.

## Step 2 — Initial setup



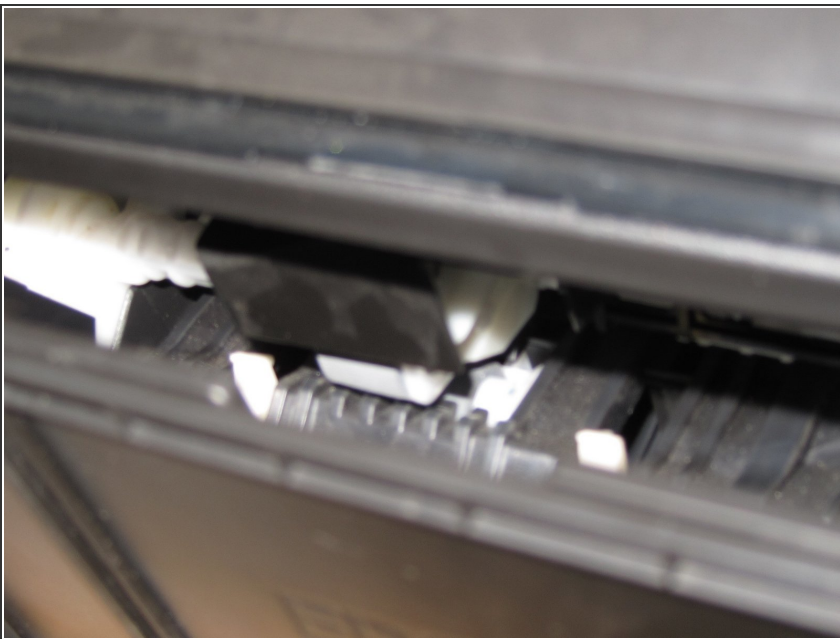
- Pull down the parts that hold the paper on place. It's the best way to locate the roller and it's also more comfortable

### Step 3 — Recon :P



- Locate the paper feed roller. It should be on this position (Behind the black plastic thing). If it's not, it must be stuck. Use the index finger to press it upwards or use the back of a brush gently. These things are delicate :)

### Step 4 — Cleaning process



- If the roller is dirty it won't catch the paper and will throw an error onscreen. This happens when you use old, wrinkled, thicker or non printing paper. Use a cloth with a few drops of water to rub the rubber part. Be careful. Just a bit is enough to wipe the dust. Let it dry for a few minutes.

## Step 5 — Some precautions



- Avoid using abrasive oils or cleaning liquids because they may damage the delicate rubber that catches and hold the sheets of paper.

## Step 6 — Final tests



- Turn on the printer a few minutes later, and press the "Info button" to get a quick printout test. If everything is ok it should be ready for more awesomeness :)

Test the roller using the "printer info button" located on the control panel on the front of the printer.